



THE 125TH ANNUAL REVIEW

2021-2022

WE SPEAK FOR THEM

CELEBRATING
125
YEARS





ADVISORY NOTICE

NOTICE IS HEREBY GIVEN THAT THE 125TH ANNUAL GENERAL MEETING OF THE SOCIETY WILL TAKE PLACE AT THE DURBAN & COAST SPCA, 2 WILLOWFIELD CRESCENT, SPRINGFIELD PARK ON THURSDAY, 7 JULY 2022 AT 12H00.

1. Notice convening the Meeting.
2. Confirmation of Minutes of the 124th Annual General Meeting held on 10 July 2021.
3. Chairman to move the adoption of the Report and Balance Sheet.
4. Appointment of the Auditors for the year ending 2022.
5. Election of Committee Members.
6. Long Service Awards.
7. General.

By order of the Management Committee, Mr Oveshan Chetty, Chairman. Minutes of the 124th Annual General Meeting, Balance Sheet and Accounts will be available at the meeting. To safeguard the health of members and staff, strict Covid-19 protocols will apply.

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MANAGEMENT COMMITTEE

FOR THE YEAR ENDING 31 MARCH 2022

President: Mr P E Chrystal
Management Committee:
Chairman: Mr O Chetty
Vice Chairman: Mr N Aubert

Ms Y Boden
Ms V McDonald
Mr L Ardé
Ms S Juckes
Dr P Parry

Auditors: PKF Durban



CHAIRMAN'S REPORT

OVESHAN CHETTY

I am privileged to have served my first year as Chairman of the Board of this organisation during the momentous occasion of celebrating our **125TH YEAR IN EXISTENCE!** It is thanks to your support – our donors, volunteers, members and bequestors – that we have successfully served animals since 1897.

The past year will be forever remembered as a period of unprecedented challenges, stress, and uncertainty, with varying levels of lockdown, riots and the recent devastating floods resulting in burgeoning animal admissions. Nevertheless, our dedicated staff kept going during really tough and uncertain times. This was a year of incredible innovation, adaptation and achievement. I am proud of our staff, whose hard work and commitment during such a stressful and challenging year, has meant that our high standards of animal welfare have never been compromised.

OUR TEAM IS DRIVEN BY TRUE PASSION FOR WHAT THEY DO...

even though it is an emotionally draining job that entails heartbreaking decisions. Our Society deals with an enormous number of animals; this annual report reflects **14 887 ANIMAL ADMISSIONS**. It is clear that disruptions over the past couple of years have had a dire effect on

pet owners' abilities to care for their animals as we see the number of surrendered animals rising; affordability and emigration being the main factors.

I would like to thank our frontline and back-office staff and volunteers for their tireless work and support over the last year. Despite one of the most challenging years in our long history, we are still making a difference to animals' lives and will continue to do so for many years to come.

Lastly, **THANK YOU TO OUR MANAGEMENT COMMITTEE AND TRUSTEES** who themselves are dedicated volunteers offering their expertise, support and invaluable professional advice to ensure good governance and sustainability to a cause very close to their hearts. Whatever obstacles arise, we will keep using expertise, skills, resources, and compassion to help our animals. They need and deserve nothing less.

Thank you for your support.

“EVERY STRAY DESERVES A CHANCE AT LOVE, A HOME AND A WARM BED TO SLEEP IN AT NIGHT.”



GENERAL MANAGER'S REPORT

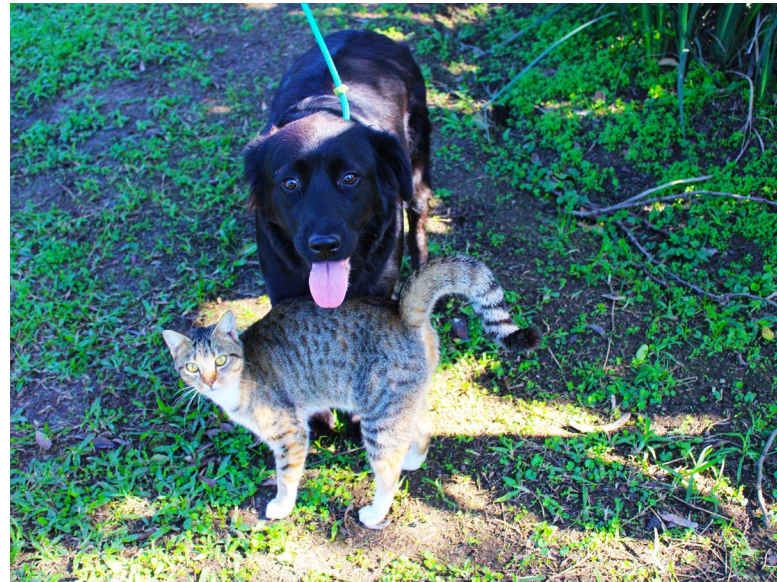
CAROLINE SMITH

Reading through my annual report from last year, it is unfathomable that since then we have been through so much more as a community post-pandemic and hard lockdown.

The traumatic riots in KZN last July once again threw our organisation into crisis mode. Unable to reach our premises in Springfield Park which was surrounded by looting and destruction, we had to rely on a handful of brave staff members who walked from their homes through the mayhem to get to our SPCA to attend to animals — and to remain on the premises night and day to make sure animals were fed and cared for, as clouds of smoke billowed into the sky above them.

Miraculously, our SPCA in the midst of the hard-hit Springfield Park, escaped unscathed. **THE OUTPOURING OF GOODWILL AND GENEROSITY FROM OUR COMMUNITY WAS OVERWHELMING.** Despite concerns about food and fuel shortages, we could still rely on you — our donors — for your unfailing support during adversity.

Who would believe that just a few months later, our province would be devastated by a natural disaster ... floods that ripped through homes overnight causing heartbreaking destruction and death. This time, our SPCA did not go unscathed. In the early hours of the morning of Tuesday 12th April I received news that the Umgeni River, upon whose banks our SPCA sits, had overflowed into our kennels. **THERE WAS REAL DANGER OF PUPPIES AND DOGS DROWNING.** Our amazing team once again responded instantly and drove their way, through car door-deep water and floating vehicles, to our premises to rescue the dogs.



I AM HAPPY TO REPORT THAT EVERY ANIMAL WAS SAFELY RELOCATED TO DRY KENNELS ON OUR PREMISES.

SUCH BRAVERY IS SIMPLY ASTOUNDING. These staff members took their own lives into their hands to ensure the safety of animals in our care. Days of clean-up ensued. No electricity. No running water. Difficulties with our generator and borehole pump. Yet once again, you — our donors — came to our rescue with generous donations of bottled water, food and hot drinks for

staff, pet food, blankets, bedding and monetary donations.

We asked, and you responded.

This support has touched the heart of every SPCA staff member. The economic hardships caused by the events of the past two years are impacting us all.

Yet I am deeply humbled by the loyalty of our supporters and the strength, passion and commitment of our team. **ENDURING LOVE FOR ANIMALS BINDS US** and has allowed us — through all types of challenges — the honour of celebrating our 125th birthday this year ... still here and going strong!





INSPECTORATE REPORT

SENIOR INSPECTOR CANDICE SADAYAN, INSPECTORATE MANAGER



Our Field Officer Nathi Ngisu, Controller Tracy Dlamini and Collections Officers Professor Cele and Thabiso Mhlongo perform a pivotal role assisting and supporting the team. **THEY ARE ESSENTIAL TO THE SMOOTH RUNNING OF OUR OPERATION** and we thank them for their hard work and commitment. Congratulations to Collections Officer Thabiso on passing his Field Officer training course with the National Council of SPCAs, with distinction! Convictions were obtained in 4 prosecutions and a 5th was resolved by means of “Diversion”. Sadly yes – underage children are also cruel to animals; in this case – a group of young boys beating a dog – the courts invoked a NICRO programme called “Youth Empowerment Scheme”.

“BE KIND TO EVERY KIND,
NOT JUST MANKIND.”

Each year we commend the dedication of our Inspectors in assisting thousands of animals in need and being a last line of defence in our fight against cruelty. This year is certainly no exception!

We welcomed Inspector Jabu Nyaweni to our dynamic team; and together our Inspectors attended to over **12 400 CRUELTY REPORTS**. As a result of their tenacious investigations **633 ANIMALS WERE HANDED OVER TO THE SPCA**. For many of these animals this is the first time their best interests became a priority. We thank our Kennels and Hospital teams for helping to create the second chances our animals deserve.

DESPITE THE MANY HURDLES FACING OUR INSPECTORS, 5 CRIMINAL CASES HAVE BEEN SUCCESSFULLY PROSECUTED.

This programme teaches **VALUABLE SKILLS** to child offenders such as empathy, decision-making skills and rights and responsibilities. It is truly alarming and sad that we face such shocking cruelty and abuse being meted out by minor children, that prosecution becomes unavoidable. Were it not for our Inspectors’ determination in **BRINGING ALL OFFENDERS TO JUSTICE**, these children may well have slipped through the cracks of our justice system, failing to realise their potential as caring and responsible pet owners of tomorrow, and likely becoming perpetrators of heinous acts against vulnerable humans as well.

INSPECTORATE STATISTICS

	2020/2021	2021/2022
INVESTIGATIONS	10 833	12 422
FOLLOW UP INVESTIGATIONS	4 195	5 450
PROSECUTIONS	5	0
SUCCESSFUL CONVICTIONS	1	4
WARNINGS ISSUED	1 136	1 183
PROACTIVE INSPECTIONS	1 061	1 232
COLLECTIONS	5 255	5 501
RESCUES	303	293
PRE-HOME CHECKS	570	679
POST-HOME CHECKS	164	260
ABANDONED ANIMAL INVESTIGATIONS	229	218





EDUCATION REPORT

KRYSTAL PRETORIUS, EDUCATION OFFICER

I am extremely grateful for the opportunity to join our dynamic Marketing Department. My sincere thanks to Tanya Fleischer, our Marketing Manager, and the marketing team for making my transition into the department seamless.

Focusing on humane education and working closely with schools has been rewarding. Knowing that **WE HAVE MADE A DIFFERENCE**, when learners are amazed to learn that animals have feelings and basic needs as we do, they suddenly light up and see things differently.

We launched our “adopt a week” campaign in 2019, where schools within our jurisdiction sign up to adopt us for a week and learners may bring a bag or can of much-needed pet food for our SPCA. At the end of the week, we visit the school to thank the learners and include a presentation educating them on the humane treatment of animals.

OUR PRESENTATIONS TEACH LEARNERS ABOUT CARING FOR ANIMALS.

This makes them familiar with the SPCA and showing them how they can make a difference in their homes and communities. Our Campaign has evolved, despite the challenges we faced with the pandemic. **WE REACHED 16 SCHOOLS IN THE PAST YEAR** as well as a children’s orphanage, a college, and girl scout groups.

Although we were not able to visit some schools and provide

educational talks due to covid protocols, we have grown relationships with educators who are passionate about animal welfare, and they ensured the campaign continued so that we received not only pet food but cash donations, blankets and other pet products for the orphans in our care.

A special thank you to all the generous schools who have supported us and allowed us the opportunity to teach kindness and compassion to their learners. At this stage it is essential, not only because cruelty to animals is abominable but because cruelty towards animals often develops into cruelty towards human beings.





KENNEL REPORT

JULIET NADARAJAN, KENNEL MANAGER



During this year we have **ADMITTED 14 887 ANIMALS**. This shocking number of stray and unwanted animals highlights the invaluable role our SPCA performs in society.

Celebrating our milestone of 125 years of service to animals, we are still driven by our purpose to better the lives of animals. We have no way of knowing what lies ahead, but we do know that it is a passion for animals that has been the cornerstone of this organisation for 125 years, and that this passion remains relentless. We reflect on another tumultuous year.

The pandemic and riots have decimated jobs and placed livelihoods at risk. We at the SPCA have seen first-hand the impact through the numbers of animals surrendered. Pet

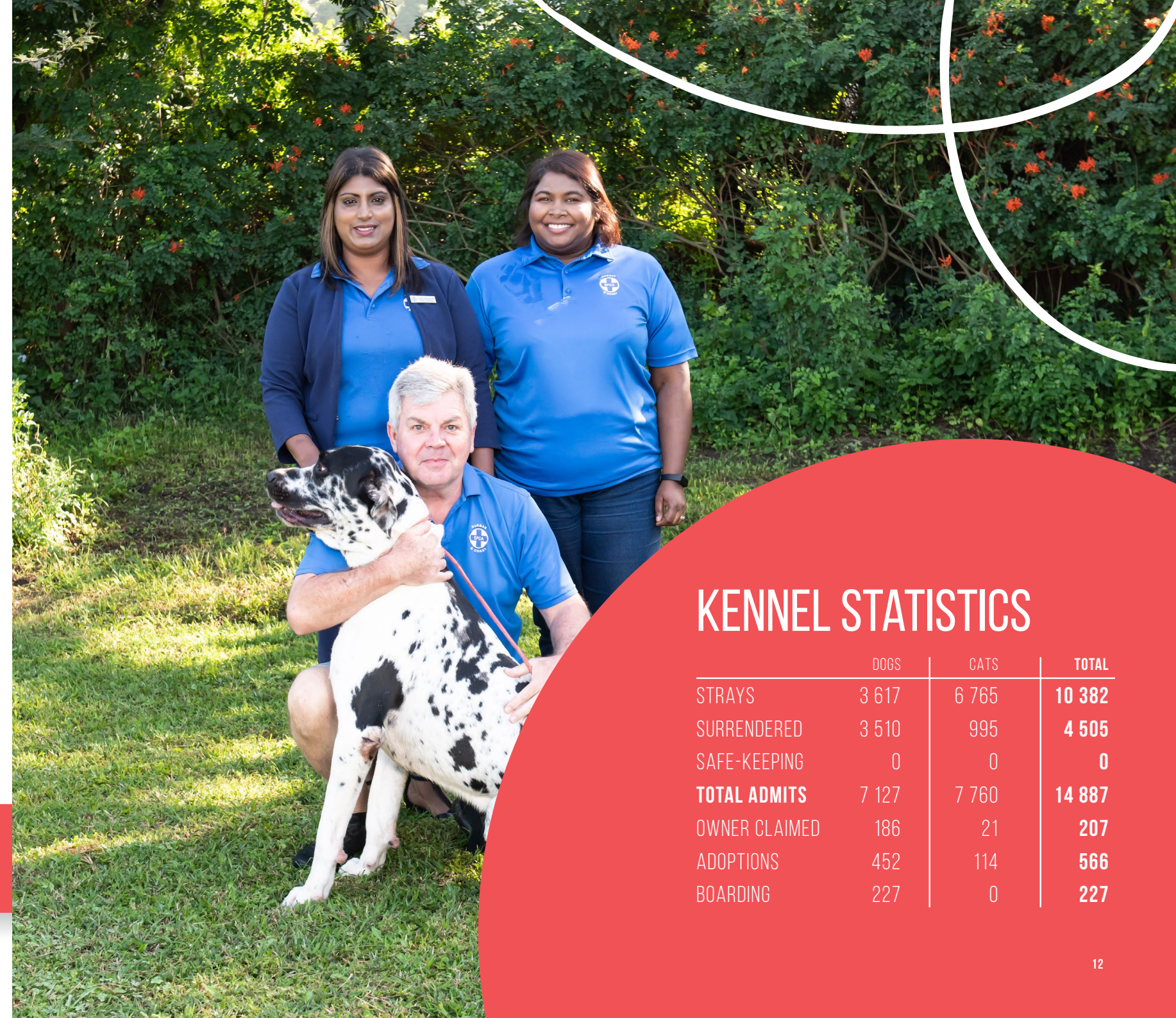
owners are struggling to cope financially and are being forced by economic difficulties to make the traumatic decision to hand their furry family member over to us. We are thrilled that even under the circumstances we have actually managed to slightly increase the number of adoptions this year i.e. **566 ANIMALS REHOMED COMPARED TO LAST YEAR'S 552**. This makes it all worthwhile for me and my team!

I would like to acknowledge my energetic team who have invaluable experience and the knowledge required to meet the needs of our animals and to uphold strict protocols. Through the collective experience of this past year, **WE'VE DISCOVERED NEW STRENGTHS**. Our hardworking cleaning staff and kennel hands deserve praise for their dedication and enthusiasm toward their duties which mean that our standards of hygiene are impeccably maintained, and that all animals are handled with skill and care.

We cherish the relationships we have built with our community and volunteers who have shown unwavering support in these trying days. **THANK YOU FOR PARTNERING WITH US** to achieve our goals.

I applaud our General Manager, our Management Committee and our department managers for successfully manoeuvring our organisation during these difficult times.

"IF I COULD BE HALF THE PERSON MY DOG IS,
I'D BE TWICE THE HUMAN I AM."



KENNEL STATISTICS

	DOGS	CATS	TOTAL
STRAYS	3 617	6 765	10 382
SURRENDERED	3 510	995	4 505
SAFE-KEEPING	0	0	0
TOTAL ADMITS	7 127	7 760	14 887
OWNER CLAIMED	186	21	207
ADOPTIONS	452	114	566
BOARDING	227	0	227



WE ACHIEVED AN
OVERALL NET INCOME OF
R6.5 MILLION



MARKETING REPORT

TANYA FLEISCHER, MARKETING MANAGER

Just when we thought the worst was over and that things would slowly be 'getting back to normal', we were hit with the looting of July 2021. Burning buildings, cars and mass destruction surrounded our SPCA, but thank goodness our organisation was unharmed and dedicated staff managed to still be on site to administer medication, clean the kennels, feed the animals, and give them blankets to snuggle into whilst the 'war' noises raged amongst them.

The community banded together to supply our SPCA with food and funds to continue to care for the homeless animals we serve. Many of our food bins were looted and destroyed and feeding and caring for the animals was our top priority! Makro Springfield was demolished but they generously donated tonnes of pet food to Regional KZN SPCAs, as pet food was the only item that was left behind in the ruins. This was a huge help to our SPCA and kept animals' bellies full for weeks.

Due to COVID-19 restrictions, events were still minimal, but we did manage to host our monthly Book sales at the Bluff and The Crescent, our Golf Day and a Christmas Market. We also attended the ABSA CitySurfRun which went live again, and our ambassador Humphrey became a 'dog in a million' by raising **R1 MILLION** for our SPCA through his fundraising efforts with his owner Alwyn Immerman.

Our events income for the year came to **R701 000**. Our online programme continues to grow, we now have over 42 000 followers on Facebook and Instagram combined with emergency

posts reaching up to **142 000 USERS**. Income from our online programme reached our goal of **R2 MILLION** gross for the year. Our charity shops continue to be stocked with amazing items that have been generously donated by the community and surrounding businesses.

Our Sunningdale Shop raised **R937 000** for the year and Springfield Park raised **R1 647 000**. Our shop in Ballito, The Dog Box, moved to wonderful new premises at the Balvista Centre and then further expanded in January this year and their income for the year amounted to **R1 309 000**.

We thank our amazing volunteers who assist with all our charity shops whether it be pricing, working the till, or unpacking the stock. We couldn't have achieved these figures without you! Our Marketing Team has grown to include an extra staff member this year, Krystal Pretorius, who has added such value to our team!

Thank you to all my staff in helping us achieve such fantastic results, Mary Koen, Chantall Rode, Krystal Pretorius, Lesley du Toit, Sally Francis and Wendy Rawlinson, you have all been super stars! **OUR OVERALL GROSS INCOME GENERATED FOR OUR SPCA THIS YEAR IS R6 500 000!** As we celebrate our **125TH ANNIVERSARY THIS YEAR** we do so with a grateful heart that so many people care so deeply for the animals of Durban & the North Coast. To our Management Committee, SPCA Managers and staff, volunteers, donors, bequestors, members of the public, local businesses, and local media ... **I SALUTE YOU AND THANK YOU** for having a heart for animals that makes our work stretch beyond the years.



HOSPITAL AND CLINIC REPORT

DR GILSON MUCHOPA, CONTROLLING VETERINARIAN



56 622 ANIMALS WERE ATTENDED TO by our clinics in 2021, a significant increase from the 49 782 from last year. Some of the animals that we have seen were in poor medical health. While our clinic is not geared towards emergency procedures, we are proud to have been able to help those animals and individuals who had no other option, and no one else to turn to in their time of need. It is an incredible responsibility and one that requires lots of patience and compassion. We only wish we could help more.

The theatre performed **2 892 SURGICAL PROCEDURES** in 2021. Of these 2 022 were sterilisations which is an increase from the prior year by 227. This ties in with our pledge from last year to increase the number of animals we sterilise in order to control pet populations and help reduce the burden on animal welfare organisations.

In this light, we performed 486 pregnancy terminations, an increase of 42 from last year. At this moment we are able to house 10 cats and 18 dogs on surgery days.

This allows us to provide services for an average 124 animals per month. We are often booked weeks and months in advance due

to the overwhelming demand. The continuing economic downturn has been a contributing factor in many medical cases. When pet owners struggle financially, required veterinary care is often deferred or eliminated.

Sometimes animals have been suffering for some time before arriving at our clinics and some cases require intervention from our Inspectorate. The silver lining is dealing with such severe medical neglect is seeing the change in quality of life and personality of an animal after receiving the medical care they need. Our team conducted **5 733 CONSULTATIONS** plus the required follow-up care to owned pets and all shelter animals admitted.

Vaccination by vaccination, our clinics are providing pets the necessary – yet affordable – services they need to remain safe and healthy members of their families. In 2021, an incredible **16 336 VACCINES** were administered to thousands of pets 7 280 of which were against rabies. Pets and pet owners grateful for affordable wellness services filled our waiting area every day.

Rabies continues to be a deadly menace in the areas we serve. Of the 120 suspected animals we sent for testing in 2021, 34 were positive. This just serves to indicate how much more work needs to be done to make sure that our pets and the owners are safe from this killer disease.

OUR WORK TOGETHER IS SO IMPORTANT, AND HAS ONLY JUST BEGUN!

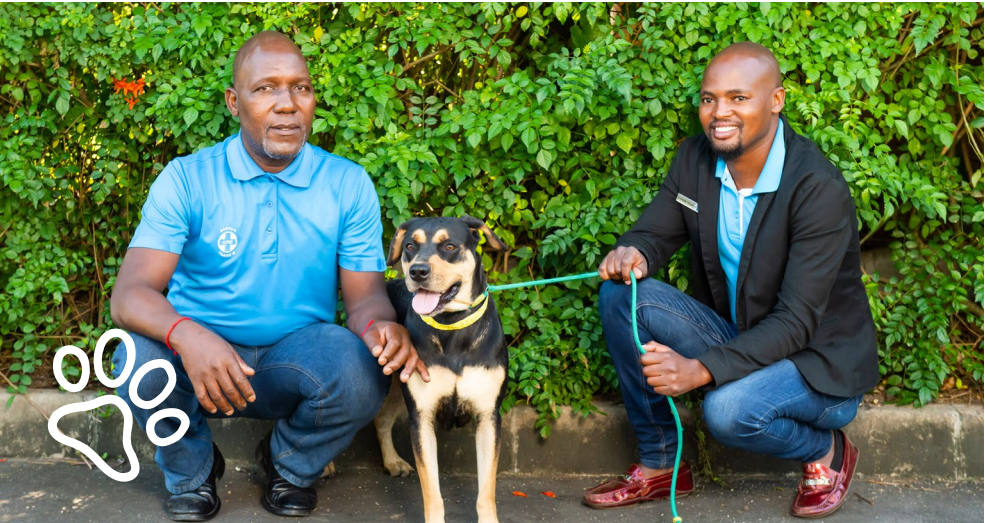
For as long as I can remember, I've had a deep love and respect for animals.

I am proud of the work we do and I look forward to further strengthening our organization's impact.

**WE TREATED
AND CARED FOR
56 622
ANIMALS IN OUR CLINICS.**

ANIMALS ATTENDED TO

	DOGS	CATS
DURBAN	28 572	17 456
PHOENIX SATELLITE	6 529	1 162



VACCINATIONS

	DOGS	CATS	RABIES
DURBAN	6 835	1 153	6 493
PHOENIX SATELLITE	5 426	395	4 300



FINANCE REPORT

ALIDA VAN WYK, FINANCIAL ACCOUNTANT

When I walked through the doors of this special place on 1 March 2022 as a new member of the team, I was truly overwhelmed by the warm welcome I received. People here are positive, helpful and happy and I believe I know why; they are animal people and animal people are simply special.

The Durban & Coast SPCA does not receive any form of State funding and therefore we are primarily **DEPENDANT ON THE GENEROUS DONATIONS AND BEQUESTS** from individual benefactors. This support has stood us in good stead for 125 years now, thanks to passionate animal lovers in the community.

This being said, we do not “rest on our laurels”, but actively generate income from operations. We run a highly efficient hospital and clinic as well as various successful charity shops, and a creative marketing & fundraising team — which all contribute towards funding the daily running expenses of our organisation, for example:

- Pet food
- Cleaning
- Capital expenditure, e.g. vehicles for inspectors
- Repairs and maintenance
- Petrol



The finance department provides the support, systems and processes that all other departments need to ensure a seamless animal welfare function.

Our busy little team of three (Alida van Wyk, Veno Thekalal and Leann Moodley) on the face of it, may appear to take a back seat to our other mission-focused departments, but that is truly not the case. This department plays an holistic and **CRITICAL ROLE** in ensuring that our SPCA remains on solid ground so we can continue to serve animals year-round.

We are exceptionally grateful to all our generous supporters who help us fulfil our mission. Without your support, little of what we do would be possible.

We face whatever the future may hold, secure in the knowledge that we have friends like you who walk beside us and believe as we do, in a future without animal cruelty and a kinder world shared by us all.

“IT ALWAYS SEEMS
IMPOSSIBLE
UNTIL IT IS DONE.”

TRUSTS AND BEQUESTS

BEQUESTS RECEIVED

WE ACKNOWLEDGE THE FOLLOWING BEQUESTS RECEIVED DURING THE YEAR UNDER REVIEW.

A Cacase	MSG Hilliar
A Willis	M Spencer
C Harichunder	PHW Reed
DA Horton	PJ Davidtz
DC Napier	R Kretschmer
EM Carlisle	SJ Loeve
FG Ferns	S Koch
H Hensman	V Pillay
LM Cardwell	WK James

TRUST ALLOCATIONS

WE THANK EACH OF THE FOLLOWING TRUSTS FOR THEIR GENEROUS CONTRIBUTIONS.

B Smith Trust
Clem & Nancy Ramsden Educational and Charitable Trust
DJ Davies Trust
EA Minchin Trust
Harry Brunskill Educational and Charitable Trust
Lantrust Charitable Trust
The PC Lilburn Trust
The Victor Daitz Foundation
The VP Hayward Trust
Timothy Hancock Charitable Trust



2 Willowfield Crescent, Springfield Park

PO Box 74495, Rochdale Park, 4034

Tel: 031 579 6500

Fax: 031 579 4351

Email: info@spcadbn.org.za

AFTER HOURS EMERGENCIES: 083 212 6103

Photography: Tilanie Grote Photography www.tilaniegrote.co.za

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WWW.SPCADB.N.ORG.ZA